

Welcome Our New Director of Care: **Eric Joncas**

We are excited to announce that Eric Joncas, RN, MSN will be joining our team as the new Director of Care. Eric brings nearly 30 years of nursing experience, including extensive leadership roles in acute care settings, and a proven ability to guide teams through transition and growth.

Eric was born and raised in Cornwall, Ontario, He is married with two teenage boys. His family will be joining him in Ontario later in 2026.

Eric began his nursing career after earning his Diploma in Nursing from St. Lawrence College. He has worked in the USA for almost his career. He later advanced his education with a Bachelor of Science in Nursing and a Master of Nursing Leadership.

Eric has had extensive experiences in acute care

- **Emergency Department Leadership:** Managed EDs ranging from a 10-bed rural hospital to a 60-bed Level 1 trauma center, ensuring high-quality care and operational excellence.
- **Mental Health Innovation:** Led the design and opening of Minnesota's first Emergency Psychiatric Assessment Treatment and Healing (EmPATH) Unit.
- **Major Projects:** Served as Project Manager for the design and construction of a new 45-bed Emergency Department, coordinating 17 teams.
- **Performance Excellence:** Eric was recognized nationally for improving patient satisfaction scores, earning a Press Ganey "Success Story" award.

While I will be stepping out of the Director of Care role, I'm not going far...I'll be moving into a support position to help coordinate our transition to the new home. This will ensure continuity across teams and services which is an important aspect of succession planning. I want to thank our incredible team for the support you've shown me during my tenure. Your dedication has been invaluable, and I know you will extend that same warmth and teamwork to Eric as he joins our Leadership Team.

Ursula Lamoureux, RN GNC

Director of Care

Eric and his family

